



PRINCE2

(MSP

(MoR

(C) P3M3

(P30

( MoP

MoV'

This is to certify that Jeffry Susanto

Has achieved the

ITIL® Foundation Certificate in IT Service Management

Effective from 25 January 2016

Registration number 5594437.20497137

drs. Bernd W.E. Taselaar Chief Executive Officer



The global independent certification institute for ICT Professionals

